

♣ +91 8075 878 472 info@alims.co.in www.alims.co.in





o Job Opportunity for MBA Students: Customer Relation Manager – Service at AM Motors Location: Maruti Dealership Service Center – [Specify City/Branch]

Last Date to Apply: 25th April

AM Motors is hiring MBA graduates for the position of Customer Relation Manager – Service. This is a great opportunity to build a career in customer experience management within the automotive service industry.

## **Kev Responsibilities:**

- Ensure exceptional customer engagement and improve CSI & NPS scores
- Address and resolve customer complaints efficiently
- Develop and execute customer retention and loyalty programs
- Coordinate with service advisors and technical teams
- Conduct training for staff on communication and service etiquette

## Eliaibility:

- MBA graduates only (preferably with a specialization in Marketing, Operations, or related fields)
- 3–5 years of relevant experience preferred
- Strong interpersonal and problem-solving skills
- Proficiency in CRM software and MS Office

## Benefits:

- Competitive salary package
- Incentive-based performance rewards
- Training and professional development opportunities



Send your resume to placement@alims.co.in

Subject Line: CRM - AM Motors

Apply by 25th April to be part of a reputed Maruti dealership and make an impact in the service industry!